

**PRAIRIE TELEPHONE CO., INC.**

**SERVICE CATALOG**

**LOCAL SERVICES**

**ACCESS SERVICES CONCURRENCE**

**DECEMBER 2014**



\* A complete list of available services and current rate information is available at the Company's business office(s) and may be obtained upon request in person or by calling 712-673-2311.

PRAIRIE TELEPHONE CO., INC.

SERVICE CATALOG

Revised

PART II

Sheet No. 1

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Sheet No.

RULES AND REGULATIONS

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ISSUED: November 1, 2014  
Date

EFFECTIVE: December 1, 2014  
Date

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Revised

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RULES AND REGULATIONS

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RULES AND REGULATIONS

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RULES AND REGULATIONS

G. DISCONNECTION OR REFUSAL OF SERVICE (Continued)

2. By the Company After Prior Written Notice

- a. In addition to the reasons set forth in Subparagraph 1.a. above the Telephone Company may disconnect or refuse service after providing at lea

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	Date		Date
BY:	<u>Chuck Deisbeck</u>	<u>CEO</u>	<u>112 E Main St. Breda, IA 51436</u>
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**RULES AND REGULATIONS**

**L. LOW INCOME CONNECTION ASSISTANCE PROGRAM**

**1. Lifeline Assistance Program (Lifeline)**

a. The Federal Lifeline Assistance Program is a plan which assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence. Qualified applicants shall have their monthly local exchange service rate reduced by the federal support amount defined in 47 CFR 54.403.

b. **Eligibility Requirements**

To be eligible for assistance, an applicant must provide documentation showing the applicant (1) meets income-based criterion currently defined as at or below 135 percent of the Federal Poverty Guidelines, OR (2) participates in at least one of the following programs as defined by 47 CFR 54.409:

- 1) Medicaid (e.g. Title XIX/Medical, state supplemental assistance)
- 2) Supplemental Nutrition Assistance Program (SNAP)
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low-Income Home Energy Assistance Program (LHEAP)
- 6) Temporary Assistance for Needy Families Program (TANF)

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**RULES AND REGULATIONS**

**N. CONSTRUCTION AND CONSTRUCTION CHARGES (Continued)**

**2. Special Types of Construction (Continued)**

**b. Special types of construction include: (Continued)**

**3) Temporary Construction**

- a) Where construction is necessary to provide service, the customer will be required to pay a construction charge equal to the estimated net cost of installing and removing the temporary construction.
- b) When telephone service is provided to movable premises by means of aerial plant, a clearance pole shall be provided if needed, in the opinion of the Company. The customer shall place, own and maintain the pole. However, if the customer elects, the Company will place, own and maintain the pole and bill the customer the cost of placing the pole.
- c) When telephone service is provided to movable premises by means of

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**RULES AND REGULATIONS**

**O. EXTENSION OF FACILITIES (Continued)**

**2. Buried (Continued)**

**a. The provision of (Continued)**

- 3) A written trench and backfill agreement entered in by the developer or owner of the subdivision or development and the Company for the provision of trench and backfill work. The agreement will include the following:
  - a) A description of the subdivision or development.
  - b) Trench and backfill plans and specifications.
  - c) Trench excavation and backfill schedules.
  - d) Rights, responsibilities, and liabilities associated with performance of the trench and backfill work.
- 4) In areas where the Company has existing trench and backfill agreements with local power utilities, the developer or owner of the subdivision or development shall be responsible for the Company's portion of the trench and backfill cost.
- 5) The developer or owner shall have the option of providing trench and backfill in accordance with (3)(b), preceding, or paying the Company's portion of joint trench and backfill costs in accordance with (3)(d) preceding.

**3. Underground Communication Facilities Serving Nonresidential Buildings and Certain Residential Buildings**

- a. Underground communication facilities will be provided, where feasible, in new installations at nonresidential buildings and residential buildings with more than four living units, except as covered in M., preceding, including residential buildings being utilized as business establishments.
- b. Where, in the opinion of the Company, the placem

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**RULES AND REGULATIONS**

**Q. INFORMATION SERVICE ACCESS BLOCKING**

**1. General**

a. Information Service Access Blocking enables customers with individual line service to request the blocking of access to all 900 and 976 numbers.

**2. Charges**

a. The customer is responsible for any charges associated with this service, in addition to all other applicable rates and charges, including but not limited to:

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RULES AND REGULATIONS

R. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE - E911 (Continued)

3. Conditions (Continued)

k. Application for E911 Service must be executed in writing by each customer. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any E911 offering.

l. The customer is required to furnish the Telephone Comp

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RULES AND REGULATIONS

R. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE - E911 (Continued)

3. Conditions (Continued)

m. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with street address ranges or other mutually agreed upon routing criteria in the E911 serving area. These ESN's will be carried in the Data Management System (DMS) to permit routing of E911 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information:

- 1) Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Telephone Company prior to the effective date of service.
- 2) After establishment of service, it is the customer's responsibility to continue to verify the accuracy o666ww6mnbu3k66w3))msbi6mtbk666ww6mcbu6fmab(g6g-3)mebu6(XgX6m

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